



2016 National Account Mopar[®] Express Lane Fleet Pricing Guide



Offered by:
MOPAR[®]



FLEET SERVICE AGREEMENT

1. We will honor our Fleet National Pricing Policy
2. We will provide timely service with no appointment necessary
3. We will provide Factory Trained Professionals
4. We will Provide high-quality Mopar® original equipment and Magneti Marelli Parts
5. We will provide a Vehicle Bill of Health with a multi-point vehicle inspection
6. We will work with your Fleet Management Company for Authorization of Work

We Proudly Honor Fleet Services For:



Thank you for Your Business

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NATIONAL FLEET AND COMMERCIAL ACCOUNT SERVICE WRITE-UP PROCESS

Fleet and Commercial vehicles represent a large segment of Chrysler, Dodge, Jeep® and Ram vehicles in operation in the market. Many of these customers choose to conduct business with dealerships because they are recognized as the true “Service Specialists” for their vehicle needs. The following process will help ensure that each transaction is completed in a customer-friendly and professional manner.

1. IDENTIFY THE DRIVER/VEHICLE – Know Who We’re Dealing With

- Run a VIP using wiADVISOR/ask the key questions
- Verify customer and vehicle information on VIP
 - Fleet customer message (warning message in summary)
 - Warranty coverage, in-service date, CNA info
 - Physically verify that the vehicle matches the credentials, or driver’s materials
 - Verify recall/RRT status (completion is required on all open issues. Provide a clean Bill of Health if no recalls are open)
- Ask, “Is this your personal or company vehicle?”
- Ask, “May I have your fleet credentials, books or cards?”
- Ask, “Is there a phone number where I can reach you quickly today?”

2. SERVICE REQUEST – What’s the Vehicle Here for Today?

- Verify with the driver what services are needed and what the Fleet/Commercial Company’s procedures for authorization and payment are:
 - Who must authorize – dollar limits or quantities. Call to verify!
 - Verify if this is a “Servicenet” billing account

Refer to Servicenet Customer list in COMDASH within the Servicenet category

3. VEHICLE INSPECTION PROCESS

- Offer a free maintenance inspection using the “Vehicle Checkup” form or through the Technician Dashboard in wiADVISOR to help identify any needed services.
- Review the vehicle maintenance log book or FMC maintenance schedule (where applicable)

4. IDENTIFY AND RECORD THE FLEET REQUIREMENTS – Check your internal business system and record the required information:

- The last 8 digits of the VIN number – (from the vehicle)
- Year, make, model and mileage as of today
- Vehicle unit number (as assigned by the fleet)
- License plate and state
- Driver’s full name
- Driver’s company name – be specific; don’t abbreviate
- Name of any fleet company managing the vehicle’s maintenance

5. PREPARE RECOMMENDATIONS AND ESTIMATE

Follow a logical order that is meaningful to fleet customers. The fleet industry norm for discussing services includes the three "C"s (complaint, cause and correction):

- First, list and estimate the services related to addressing the driver's primary reason for bringing the vehicle in
- List any related service recommendations and other items based on maintenance inquiries or suggestions from the "Vehicle Checkup" form or wiADVISOR
- Have a professional justification ready to support the recommendations (i.e., tread depths, rotor/drum micrometer readings, manufacturing specs and wear assessments based on repair industry standards)
- Have all parts, labor times and prices ready to ensure that your billing will agree with the Purchase Order you are seeking

6. OBTAIN ANY ADDITIONAL AUTHORIZATIONS

- Call only if you need to! However, there may be limits on the driver's credentials that allow you to move ahead without a call. VERIFY!
- Keep in mind you are talking to another vehicle professional like yourself
- After you have made your recommendations, ask if other services are needed. Be sure to note the following on your tickets:
 - Name of the authorizing person
 - Time/date of call
 - Purchase order authorization number
 - Total dollars for services agreed upon

Note: be sure to verify your invoice matches the amount recorded by the customer for the PO

7. DO THE WORK – Fix It Right the First Time

- Do only what was agreed upon through the authorization call
- Call back to advise of anything that changes as you do the work
- Route invoicing through the dealership Servicenet or FMC approved billing process
(Refer to the Servicenet User Guide in COMDASH within the Servicenet category)

8. REVIEW THE REPAIR ORDER WITH THE DRIVER

- **REMEMBER!** The driver chose your location and his/her satisfaction and referrals will be based on your professional handling of this fleet transaction
- Shop supplies – National Account Customers will not pay shop supply charges

ABBREVIATIONS

ADT – Actual Diagnostic Time

CIR – Current Inspection Rate

CL/DSP – Current List or Dealer Selling Price

F/R – Flat Rate

N/C – No Charge

NOTE:

Services not shown in this price list: Non-prepriced labor is billed at Mitchell Flat Rate Manual Time (F/R) utilizing the appropriate labor rate per hour as shown on page 7.

Non-prepriced automotive parts are to be billed at Current List Price (CL/DSP)

Some vehicles may require parts and/or labor charges at a cost higher than the printed National Account Prices. In those instances Fleet Manager approval is required.

All pricing current at time of printing.

TOWING OPTIONS

FOR ALL SERVICES CALL: 1-800-521-2779

- **Warranty Roadside Assistance – 5 year/100,000 miles**

- Services Include:
 - Flat Repair (With your good spare)
 - Out of Gas/Fuel Delivery (Max 2 gallons)
 - Battery Jump
 - Lockout Service (Keys locked in or Frozen Locks)
 - Towing Service

- **Mopar Vehicle Protection® Service Contract Roadside Assistance**

- \$100 Towing/Roadside assistance
- Maximum Care Provides 24-Hour “Sign-And-Go” Towing (\$100 per occurrence)

Service Includes:

- Flat Repair (With your good spare)
- Out of Gas/Fuel Delivery (Max 2 gallons)
- Battery Jump Assistance
- Lockout Services (Keys locked in or Frozen Locks)
- Towing Service

- **Chrysler Tow-To-You**

- For vehicles out of warranty or without service contact
- Flat Rate to Nearest Tow-To-You Dealer

FOR MAINTENANCE AND REPAIR PRIOR AUTHORIZATION CALL:

ARI – (800) CAR-CARE (1-800-227-2273)

BBL – (800) 324-1749

Donlen – (847) 714-1400**

Element – (800) 638-7900

Element (formally GE Capital) – (800) 328-6363

Emkay – (630) 250-7400*

Enterprise Fleet – (800) 235-8838*

LeasePlan – (847) 481-2000**


Merchants – (877) 870-4999 Opt. 2

Mike Albert Leasing – (800) 886-2086, Opt. 5, 1

Union Leasing – (847) 240-1500

Velcor Leasing – (608) 288-5700

Wheels – (800) 477-2211

- Servicenet – (248) 512-7900 – To get help on DealerConnect: select Service/Servicenet/ and click on the question mark symbol  found at the top center of the page

Electronic Authorization

*Enterprise, Emkay authorizations are available via Auto Integrate.

Website: <http://online.autointegrate.com>

Help Desk (773-867-1115), support@autointegrate.com

**Additional FMCs coming on line in 2016: Donlen and LeasePlan

REGIONAL LABOR RATES

ZONE I..... Per Hour \$79.00

Arkansas	New Hampshire	South Dakota
Idaho	New Mexico	Vermont
Iowa	North Carolina	West Virginia
Maine	North Dakota	Wyoming
Mississippi	Rhode Island	
Montana	South Carolina	

ZONE II..... \$81.00

Alabama	Kentucky	Oklahoma
Arizona	Louisiana	Oregon
Colorado	Maryland	Pennsylvania
Connecticut	Massachusetts	Tennessee
Delaware	Michigan	Texas
Florida	Minnesota	Utah
Georgia	Missouri	Virginia
Illinois	Nebraska	Washington
Indiana	Nevada	Wisconsin
Kansas	Ohio	

ZONE III..... \$86.00

California	New Jersey	New York
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METRO I..... \$90.00

Atlanta	Kansas City	Portland
Austin	Las Vegas	Raleigh Durham
Boston	Memphis	Reno
Charlotte	Miami/Fort Lauderdale	Salt Lake City
Cleveland	Milwaukee/Madison	San Antonio
Columbia	Minneapolis/St Paul	Seattle
Dallas/Fort Worth	Nashville	St. Louis
Denver/Colorado Springs	Omaha	Tampa/St. Petersburg
Detroit	Philadelphia	
Houston	Phoenix/Tucson	
Jacksonville	Pittsburgh	

METRO II..... \$92.00

Chicago	Midland/Odessa	San Diego
Hawaii	New York/Long Island	Washington D.C./Baltimore
	Northern New Jersey	

METRO III..... \$97.00

Los Angeles	San Francisco	Sacramento
Alaska		

QUICK REFERENCE AUTO & LIGHT TRUCK RELATED CODES

MAINTENANCE

	LABOR OP
Engine Oil and Filter Change	27-01-01-00
Tire Rotation	27-02-01-00
Tire Repair	27-02-02-00
Tire(s) Replace	27-02-03-00
Tire/Wheel Balance	27-02-04-00
Tire/Wheel Storage	27-02-04-00
Two-or Four-Wheel Alignment	27-03-01-00
A/C System Test, Recovery, Repair	27-04-01-00
Engine Performance/Tune-up	27-05-01-00
Filter(s), Air and/or Fuel	27-05-02-00
Transmission/Transaxle/Transfer Case Service	27-06-01-00
Engine Belts	27-07-02-00
Security System	27-08-99-00
Wheel Bearing Service	27-09-01-00
Differential/Axle Service	27-10-01-00
Inspection, Mechanical	27-11-02-00
Charging System	27-14-01-00
Emission System Maintenance	27-15-01-00
Fuel System Maintenance	27-16-01-00
Brake Inspection	27-17-01-00
Washing/Detail	27-18-01-00
Window Tinting	27-19-01-00
Windshield Repair	27-20-01-00
Accessory	27-21-01-00
Mobility Repairs	27-23-40-00
Up Fitted Body Repairs	27-24-40-00

OIL CHANGE PACKAGES & FILTER SERVICE

LUBE – OIL – FILTER

	LABOR OP	QTY.	PARTS	LABOR	TOTAL
Lube-Oil-Filter (Up to 5 Qts) Includes 5W20,5W30,10W30,10W40 Conventional	27-01-01-00				29.95
Full Synthetic Lube-Syn-Oil-Filter Change (Up to 5 Qts) Includes 0W20, 5W20, 6W30, 5W40, 10W30, 10W40	27-01-01-00				46.95
Check and top off fluid levels – Battery, Master Cyl., Trans, Radiator, Washer	Labor		N/C		
Oil Filter Disposal			1.50		1.50

DIESEL – OIL – FILTER

	LABOR OP	QTY.	PARTS	LABOR	TOTAL
EcoDiesel Lube – Oil – Filter Full Synthetic – (8 Qts)	27-01-01-00		133.50	17.00	150.50
EcoDiesel Lube – Oil – Filter Full Synthetic – (9.5 Qts)	27-01-01-00		141.00	17.00	158.00
EcoDiesel Lube – Oil – Filter Full Synthetic – (10.5 Qts)	27-01-01-00		156.00	17.00	173.00
Cummins Diesel Lube – Oil – Filter – (5.9L & 6.7L)	27-01-01-00		55.60	29.39	84.99
Diesel Lube – Oil – Filter	27-01-01-00		CL/DSP	F/R	
Cummins Diesel Lube – Oil – Filter – (5.9L & 6.7L) Full Synthetic	27-01-01-00		123.40	29.39	152.79
Diesel Lube – Oil – Filter Full Synthetic	27-01-01-00		CL/DSP	F/R	

FILTERS

	LABOR OP	QTY.	PARTS	LABOR	TOTAL
Oil Filter	27-05-02-00	1	CL/DSP	F/R	
Diesel Fuel Filter	27-05-02-00	1	CL/DSP	F/R	
Air Filter	27-05-02-00	1	CL/DSP	F/R	
Fuel Filter – In Line	27-05-02-00	1	CL/DSP	F/R	
Fuel Filter – Fuel Injection	27-05-02-00	1	CL/DSP	F/R	
Breather Element	27-05-02-00	1	CL/DSP	F/R	
Canister Filter	27-05-02-00	1	CL/DSP	F/R	
Cabin Air Filter	27-05-02-00	1	CL/DSP	F/R	
Recyclable Fuel Filter Disposal	27-05-02-00	1	1.50		1.50

LUBRICATION – OIL – GREASE

LUBRICATION

	LABOR OP	QTY.	PARTS	LABOR	TOTAL
Cars – LT – Van		Each	0.75	6.75	7.50
Install Grease Fittings Only (Lube Extra)		Each	0.75	3.00	3.75

OIL

	LABOR OP	QTY.	PARTS	LABOR	TOTAL
Oil (Per Qt.) Includes 5W20, 5W30, 10W30, 10W40	Parts	Per Qt.	3.15	N/C	3.15
Oil Filter Disposal			1.50	N/C	1.50

FULL SYNTHETIC OIL

Full Synthetic (Per Qt.)	Parts	Per Qt.	6.77	N/C	6.77
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DIESEL

Diesel Oil (Per Qt.)	Parts	Per Qt.	3.20	N/C	3.20
Diesel Oil Full Synthetic (Per Qt.)	Parts	Per Qt.	8.85	N/C	8.85
EcoDiesel (Per Qt.)	Parts	Per Qt.	9.00	N/C	9.00
DEF Exhaust Fluid	Each	Each	CL/DSP	F/R	

GEAR OIL

Synthetic Gear Oil (Per Pint)	Parts	Per Pt.	CL/DSP	F/R	
Differential and some Standard Shift Transmissions	Parts	Per Pt.		N/C	

TRANSMISSION FLUID

	LABOR OP	QTY.	PARTS	LABOR	TOTAL
ATF+4 (Per Qt.)	Parts	Per Qt.	4.48	N/C	4.48
All others (Per Qt.)	Parts	Per Qt.	CL/DSP	N/C	

POWER STEERING FLUID

	LABOR OP	QTY.	PARTS	LABOR	TOTAL
Power Steering Fluid (Per Pt.)	Parts	Per Pt.	CL/DSP	N/C	

TIRE – WHEEL – VALVE – WHEEL BALANCE SERVICE

VEHICLES WITH AUTO TIRE AND P-METRIC LIGHT TRUCK TIRES

		LABOR OP	QTY.	PARTS	LABOR	TOTAL
Auto and P-Metric Light Truck Installation – Purchased In Store	Labor	27-02-03-00	Each		N/C	N/C
Flat Repair, Remove, Repair, Mount		27-02-02-00	Each	3.00	11.00	14.00
★ Rotate Mounted Tires	Labor	27-02-01-00	Each		3.50	3.50
Additional mount charge tires with /45 or lower aspect ratio			Each			5.00
New Valve – Snap-in Rubber with Tire Change	Parts		Each	4.10		4.10
Consumer Tire Disposal Fee w/New Tire Purchase (Except AR, OK – do not allow with a tire purchase)				2.00		2.00
Consumer Tire Disposal Fee w/out New Tire Purchase (Only AR/OK)				N/C		N/C
Wheel Balance						
★ Automobiles, Light Trucks and Vans		27-02-04-00	Each	3.00	7.95	10.95
Wheel Balance/Valve Stem Combination			Each	5.50	8.45	13.95
★ When tires are rotated in conjunction with four-wheel balancing, rotation is to be at “no charge.”						
Consumer Tire Studding Labor	Labor	040 210			F/R	

VEHICLES WITH LIGHT TRUCK TIRES

		LABOR OP	QTY.	PARTS	LABOR	TOTAL
Light Truck Tire Installation – Purchased In Store	Labor	27-02-03-00	Each		8.00	8.00
Flat Repair		27-02-02-00	Each	3.50	12.00	15.50
★ Rotate Mounted Tires (Single Wheels)	Labor	27-02-01-00	Each		3.50	3.50
New Valve (Rubber with Tire Change)	Parts		Each	4.10		4.10
New Valve (Metal with Tire Change)	Parts		Each	4.30		4.30
Wheel Balance						
★ Automobiles, Light Trucks and Vans		27-02-04-00	Each	3.00	7.95	10.95
Wheel Balance/Valve Stem Combination			Each	5.50	8.45	13.95
★ When tires are rotated in conjunction with four-wheel balancing, rotation is to be at “no charge.”						

TIRE – WHEEL – VALVE – WHEEL BALANCE SERVICE (CONT.)

WHEELS AND RIMS

		LABOR OP	QTY.	PARTS	LABOR	TOTAL
Auto Wheel Parts			Each	CL/DSP		
Truck Rim/Wheel	Parts	10	Each	CL/DSP		
Warning-Many mag or mag-type sport wheels require retorquing. Consult your owner's guide for specifics.		Labor	Each		N/C	

TPMS

		LABOR OP	QTY.	PARTS	LABOR	TOTAL
TPMS Sensor				CL/DSP	F/R	
Tire Pressure Monitor Kit				CL/DSP	F/R	
TPMS Valve Cap				CL/DSP	F/R	
TPMS Valve Core				CL/DSP	F/R	
Service TPMS Sensors/System					2.50	2.50
TPMS Diagnostics					F/R	
TPMS Sensor Band Component(s)				CL/DSP	F/R	

COMPUTERIZED VEHICLE ALIGNMENT

VEHICLE ALIGNMENT CHECK – ONLY

Includes:

- Inspect tires and check tire pressure
- Inspect steering and suspension systems
- Check vehicle height where applicable
- Set up vehicle on alignment system
- Compensate wheel sensors
- Measure camber and toe of all four wheels (as applicable)
- Measure caster, set-back, and SAI of front wheels (as applicable)
- Provide complete alignment printout with specifications

	LABOR OP	QTY.	PARTS	LABOR	TOTAL
Vehicle Alignment Check – Only	Labor	27-03-01-00		29.95	29.95

NOTE: This pricing is for use when an “alignment check – only” is requested by a consumer. When an “alignment check” is requested and adjustments do become necessary, regular alignment pricing would then be substituted and the “alignment check” deleted.

COMPUTERIZED VEHICLE ALIGNMENT

Includes all of the above, plus:

- Shims (Except Rear)
- Check and Adjust Camber (Where Adjustable)
- Check and Adjust Caster (Where Adjustable)
- Set Toe
- Center Steering Wheel (Additional Charge for Vehicles Requiring Removal of Steering Wheel)

PASSENGER CAR, LT, VANS, COMPUTERIZED ALIGNMENT (UP TO 3/4 TON)

	LABOR OP	QTY.	PARTS	LABOR	TOTAL
Computerized Alignment – Reference Thrust Angle No Rear-Wheel Adjustments	27-03-01-00			69.95	69.95
Computerized 4-Wheel Alignment Includes Mechanical Rear Adjustments	27-03-01-00			74.95	74.95

NOTE: EVERY VEHICLE IN FOR ALIGNMENT MUST HAVE VEHICLE SPECIFICATION AND EXISTING READINGS PRINTED PRIOR TO ADJUSTMENT. AFTER ADJUSTMENT CORRECTION, READINGS ARE TO BE REPRINTED.

	LABOR OP	QTY.	PARTS	LABOR	TOTAL
Electronic Stability Control Reset				F/R	

COMPUTERIZED VEHICLE ALIGNMENT (CONT.)

*4-WHEEL DRIVE ALIGNMENT

NOTE: All 4-wheel drive vehicle's alignment pricing is to include regular computerized vehicle alignment charge(s) plus camber/caster correction as detailed below.

	LABOR OP	QTY.	PARTS	LABOR	TOTAL
Cosmo Shim Camber Correction (Plus Alignment Charge)	Left	Each	CL/DSP	F/R	
	Right	Each	CL/DSP	F/R	
Offset Bushing Camber/Caster Correction (Plus Alignment Charge)	Left	Each	CL/DSP	F/R	
	Right	Each	CL/DSP	F/R	
Trucks with Solid Axle – Set Toe Only	Labor			F/R	
Rear – Camber/Toe Shim (Per Side)		Each	CL/DSP	F/R	

SUSPENSION

COIL SPRINGS

	LABOR OP	QTY.	PARTS	LABOR	TOTAL
Front Coil Springs	Parts	Pair	CL/DSP	F/R	
Rear Springs	Parts	Pair	CL/DSP	F/R	

CARGO COILS (OR EQUIVALENT) – PASSENGER – REAR

	LABOR OP	QTY.	PARTS	LABOR	TOTAL
Rear Cargo Coils		Pair	CL/DSP	F/R	

CARGO COILS (OR EQUIVALENT) – FRONT – FRONT-WHEEL DRIVE PASSENGER CARS AND TRUCK FRONT

	LABOR OP	QTY.	PARTS	LABOR	TOTAL
Front Cargo Coils	Parts	Pair	CL/DSP	F/R	
Strut Rod Bushings (Except FWD) All Models	Left	Each	CL/DSP	F/R	
	Right	Each	CL/DSP	F/R	
Strut Rod Bushings FWD All Models	Left	Each	CL/DSP	F/R	
	Right	Each	CL/DSP	F/R	
Stabilizer Links		Pair	CL/DSP	F/R	
Stabilizer Bar Mount Bushings		Pair	CL/DSP	F/R	
Ball-Joints Upper	Left	Each	CL/DSP	F/R	
	Right	Each	CL/DSP	F/R	
Ball-Joints Lower	Left	Each	CL/DSP	F/R	
	Right	Each	CL/DSP	F/R	

NOTE:

- Use Only Approved Measuring Procedure
- Replace only if exceeds Manufacturer's Specification

SHOCKS/MACPHERSON STRUTS

SHOCK ABSORBERS

	LABOR OP	QTY.	PARTS	LABOR	TOTAL
Gas Charged Shocks	Front	Each	CL/DSP	F/R	
	Rear	Each	CL/DSP	F/R	
Gas Charged Truck and Van Shocks	Front	Each	CL/DSP	F/R	
	Rear	Each	CL/DSP	F/R	

MACPHERSON STRUTS/SPRING SEAT SHOCKS

	LABOR OP	QTY.	PARTS	LABOR	TOTAL
MacPherson Strut Cartridge		Each	CL/DSP	F/R	
Gas Charged MacPherson Strut Cartridge		Each	CL/DSP	F/R	
MacPherson Strut Assembly		Each	CL/DSP	F/R	
Gas Charged MacPherson Strut Assembly		Each	CL/DSP	F/R	
Modified MacPherson Strut Assembly		Each	CL/DSP	F/R	
Gas Charged Modified Strut Assembly		Each	CL/DSP	F/R	
Spring Seat Shock Absorber Rear		Each	CL/DSP	F/R	
Gas Charged Spring Seat Shock Rear		Each	CL/DSP	F/R	

Some vehicles may require parts and/or labor charges at a higher price.

TORQUE STRUTS

	LABOR OP	QTY.	PARTS	LABOR	TOTAL
Torque Strut			CL/DSP	F/R	

STRUT CUSHION

*Strut Cushion		Each	CL/DSP	F/R	
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STRUT BEARING PLATE

*Strut Bearing Plate		Each	CL/DSP	F/R	
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*N/C for labor when done in conjunction with strut repair/replacement.
Flat rate labor charge when used without strut repair/replacement.

STEERING SYSTEM

IDLER ARM – PITMAN ARM – CENTER LINK

		LABOR OP	QTY.	PARTS	LABOR	TOTAL
Idler Arm			Each	CL/DSP	F/R	
Pitman Arm			Each	CL/DSP	F/R	
Center Link			Each	CL/DSP	F/R	
Gear Box Adjustment	Labor				F/R	

TIE ROD ENDS

		LABOR OP	QTY.	PARTS	LABOR	TOTAL
Most U.S. Cars – Except Rack & Pinion Steering	Left Outer	11	Each	CL/DSP	F/R	
	Right Outer		Each	CL/DSP	F/R	
	Left Inner		Each	CL/DSP	F/R	
	Right Inner		Each	CL/DSP	F/R	
	Left Side Inner and Outer		Both	CL/DSP	F/R	
	Right Side Inner and Outer		Both	CL/DSP	F/R	

RACK & PINION STEERING

		LABOR OP	QTY.	PARTS	LABOR	TOTAL
Outer Tie Rod Ends	Left Outer	11	Each	CL/DSP	F/R	
	Right Outer		Each	CL/DSP	F/R	
Inner Tie Rod End Assembly (Includes R&R Rack)	Left Inner		Each	CL/DSP	F/R	
	Right Inner		Each	CL/DSP	F/R	
	Inner and Outer – Same Side		Both	CL/DSP	F/R	
Rubber Bellows Boot	Left Side		Each	CL/DSP	F/R	
	Right Side		Each	CL/DSP	F/R	
Rack Mount Bushings				CL/DSP	F/R	
Adjust Rack and Pinion Gear Lash (On Car)	Labor				F/R	
Remanufactured Rack & Pinion Assembly				CL/DSP	F/R	

BRAKE SERVICE NOTES

- **Any Rotor or Drum Replacement Recommendation Must Be Accompanied with Actual Micrometer Readings and Discard Specifications.**
- **Rotor Replacement Required if Resurfacing Will Result in Thickness Being Less Than Minimum Specification.**
- **Brake Drum Replacement Required if Drums Worn Beyond Manufacturer's Specifications.**
- **Caliper Replacement Required if Bleeder Valve Broken or Housing Badly Scored.**
- **Brake Drums and Rotors Use Current List Price.**
- **All Other Brake Work Not Listed – Price at Current Flat Rate Time and Appropriate Zone Labor Rate Per Hour (F/R), Current List (CL) and Dealer Selling Price (DSP).**
- **There is No Charge for Turning When New Rotors or Drums are Installed.**

BRAKE SERVICE – DISC

DISC BRAKE SERVICE – AUTO

	LABOR OP	QTY.	PARTS	LABOR	TOTAL
Front Disc Brake Service					
Includes Disc Pads/Resurface Rotors/Labor (Aftermarket by Magneti Marelli)			75.00	89.95	159.95
(Mopar® Value Line Pads)			70.00	84.95	154.95
Rear Disc Brake Service					
Includes Disc Pads/Resurface Rotors/Labor (Aftermarket by Magneti Marelli)			75.00	109.95	184.95
(Mopar Value Line Pads)			70.00	109.95	179.95

DISC BRAKE SERVICE – LIGHT TRUCK AND VAN INCLUDING ¾ TON

Front Disc Brake Service					
Includes Disc Pads/Resurface Rotors/Labor (Aftermarket by Magneti Marelli)			75.00	84.95	159.95
(Mopar Value Line Pads)			80.00	89.95	164.95
Rear Disc Brake Service					
Includes Disc Pads/Resurface Rotors/Labor (Aftermarket by Magneti Marelli)			75.00	101.95	184.95
(Mopar Value Line Pads)			80.00	109.95	189.95

INDIVIDUAL (AUTO, LIGHT TRUCK, VAN INCLUDING ¾ TON

Front Disc Brake Pads (Aftermarket by Magneti Marelli)	Parts		75.00		75.00
Front Disc Brake Pads (Mopar Value Line Pads) – Auto	Parts		70.00		70.00
Front Disc Brake Pads (Mopar Value Line Pads) – Truck	Parts		80.00	F/R	80.00
Rear Disc Brake Pads (Aftermarket by Magneti Marelli)	Parts		75.00		75.00
Rear Disc Brake Pads (Mopar Value Line Pads) – Auto	Parts		70.00		70.00
Rear Disc Brake Pads (Mopar Value Line Pads) – Truck	Parts		80.00	F/R	80.00
Disc Hardware Kits (Labor N/C with Brake Service)	Parts		CL/DSP	F/R	
Install Hardware Kit	Labor		CL/DSP	F/R	
Caliper Guide Pin Kit (Labor N/C with Brake Service)	Parts	Per Whl	CL/DSP		
Install Guide Pin Kit	Labor			F/R	
Overhaul Disc Caliper	Left Front	1	CL/DSP	F/R	
	Right Front	1	CL/DSP	F/R	
(Actuator Kit and Piston Extra)	Left Rear	1	CL/DSP	F/R	
(Actuator Kit and Piston Extra)	Right Rear	1	CL/DSP	F/R	
Add Brake Fluid as Required (Only)		1	4.00	2.00	6.00
Caliper Piston/s (Labor N/C with Overhaul)	Left Front	1	CL/DSP		
	Right Front	1	CL/DSP		
	Left Rear	1	CL/DSP		
	Right Rear	1	CL/DSP		
Remanufactured Calipers	Left Front		CL/DSP	F/R	
	Right Front		CL/DSP	F/R	
	Left Rear		CL/DSP	F/R	
	Right Rear		CL/DSP	F/R	
*Brake Inspection (Labor with Brake Service)		27-17-01-00		14.95	14.95
Clean and Adjust Rear Brakes			–	F/R	

*Tire Rotation N/C when brake inspection/service is performed

BRAKE SERVICE – DISC

		LABOR OP	QTY.	PARTS	LABOR	TOTAL
Resurface Brake Rotor when done in conjunction with Pad Replacement (Inc. Hubless Type FWD)	Left Front		1		F/R	
	Right Front		1		F/R	
	Left Rear		1		F/R	
	Right Rear		1		F/R	
Resurface Brake Rotor without Pad Replacement (Inc. Hubless Type FWD)	Left Front		1		F/R	
	Right Front		1		F/R	
	Left Rear		1		F/R	
	Right Rear		1		F/R	
Resurface Front Brake Rotor with Pad Replacement (Hub Type FWD) Bleeding Extra If Required	Left Front		1		F/R	
	Right Front		1		F/R	
Resurface Front Brake Rotor without Pad Replacement (Hub Type FWD) Bleeding Extra If Required	Left Front		1		F/R	
	Right Front		1		F/R	

DISC BRAKE ROTORS

**INSTALL NEW DISC BRAKE ROTOR WITH BRAKE SERVICE, PRESSING EXTRA
SEE APPLICATION FOR LISTING**

		LABOR OP	QTY.	PARTS	LABOR	TOTAL
New Disc Brake Rotors *When Done In Conjunction with Brake Service	Left Front		1	CL/DSP	N/C	
	Right Front		1	CL/DSP	N/C	
	Left Rear		1	CL/DSP	N/C	
	Right Rear		1	CL/DSP	N/C	
*Rotors Replaced not in Conjunction with Brake Service use Appropriate F/R Labor						
Install New Disc Brake Rotor	Labor		Each		F/R	

BRAKE SERVICE – DRUM

DRUM BRAKE SERVICE

	LABOR OP	QTY.	PARTS	LABOR	TOTAL
*Rear Drum Maintenance Brake Service (Includes Shoes/Turn Brake Drums) (Aftermarket by Magneti Marelli) (Mopar Value Line Shoes)			46.70	89.95	135.65
			80.00	88.95	168.95
INDIVIDUAL					
*Rear Drum Brake Shoes (Aftermarket by Magneti Marelli) (Mopar Value Line Shoes)	Parts		46.70		46.70
	Parts		80.00		80.00
	Labor			F/R	
Wheel Cylinder New	Left Rear	1	CL/DSP	F/R	
	Right Rear	1	CL/DSP	F/R	
Return Spring/Hold-Down Kit – Per Axle	Parts		CL/DSP	F/R	
Self-Adjuster Kit – Per Wheel	Parts		CL/DSP	F/R	
New Flexible Brake Hose	Left Front	1	CL/DSP	F/R	
	Right Front	1	CL/DSP	F/R	
	Left Rear	1	CL/DSP	F/R	
	Right Rear	1	CL/DSP	F/R	
Bleed and Refill Hydraulic System		1	23.10	46.40	69.50
Add Brake Fluid As Required (Only)		1	4.00	2.00	6.00
• Brake Inspection (N/C if Brake Service Performed)	27-17-01-00			14.95	14.95

• Tire Rotation N/C when brake inspection performed

*Most applications, prices may vary

PARKING BRAKE SERVICE

	LABOR OP	QTY.	PARTS	LABOR	TOTAL
Parking Brake Adjustment (N/C With Brake Service)	Labor			F/R	
Parking Brake – Free Up Cable – Lubricate	Labor	Per Side		Actual Time	
New Parking Brake Cable	Parts		CL/DSP	F/R	

NOTE: Four-Wheel drive vehicle labor charges, use current Labor Guide

BRAKE DRUM

INSTALL NEW BRAKE DRUM WITH BRAKE SERVICE (PRESSING ADDITIONAL AS REQUIRED)

	LABOR OP	QTY.	PARTS	LABOR	TOTAL
New Brake Drum • when Done in Conjunction With Brake Service	Left Front	1	CL/DSP	N/C	
	Right Front	1	CL/DSP	N/C	
	Left Rear	1	CL/DSP	N/C	
	Right Rear	1	CL/DSP	N/C	

NOTE: Brake Drums Replaced Not in Conjunction with Brake Service, use Following:

Appropriate F/R Labor Install New Brake Drum	Labor	Each		F/R	
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MASTER CYLINDER

	LABOR OP	QTY.	PARTS	LABOR	TOTAL
New Master Cylinder	Parts	1	CL/DSP	F/R	
Rebuilt Master Cylinder	Parts	1	CL/DSP	F/R	

WHEEL BEARING AND SEAL SERVICE

	LABOR OP	QTY.	PARTS	LABOR	TOTAL
FRONT BEARING (UNITIZED)					
FWD	Left Front	1	CL/DSP	F/R	
	Right Front	1	CL/DSP	F/R	
REAR AXLE BEARING (UNITIZED)					
FWD	Left Rear	1	CL/DSP		
	Right Rear	1	CL/DSP		
Install Rear Unitized Bearing	Labor	Each		F/R	
REAR AXLE SHAFT BEARING AND SEAL					
Integral Carrier	Left Rear	1	CL/DSP	F/R	
	Right Rear	1	CL/DSP	F/R	
	Both Sides	1	CL/DSP	F/R	
REAR AXLE SHAFT BEARING AND SEAL					
Removable Carrier	Left Rear	1	CL/DSP	F/R	
	Right Rear	1	CL/DSP	F/R	
REAR AXLE SHAFT OIL SEALS					
Integral Carrier	Left Side	1	CL/DSP	F/R	
	Right Side	1	CL/DSP	F/R	
	Both	1	CL/DSP	F/R	
PINION SHAFT SEAL					
Pinion Shaft Seal	Parts	1	CL/DSP	F/R	

UNIVERSAL JOINT SERVICE

UNIVERSAL JOINTS

	LABOR OP	QTY.	PARTS	LABOR	TOTAL
(Conventional Rear-Wheel Drive)	Front	Each	CL/DSP	F/R	
	Rear	Each	CL/DSP	F/R	
	Both	Each	CL/DSP	F/R	

CONSTANT VELOCITY JOINTS

Drive Axle (FWD)

C. V. Joint	Left Inner Parts	Each	CL/DSP	F/R	
C. V. Joint	Left Outer Parts	Each	CL/DSP	F/R	
C. V. Joint	Right Inner Parts	Each	CL/DSP	F/R	
C. V. Joint	Right Outer Parts	Each	CL/DSP	F/R	
C. V. Boot	Left Inner Parts	Each	CL/DSP	F/R	
C. V. Boot	Left Outer Parts	Each	CL/DSP	F/R	
C. V. Boot	Right Inner Parts	Each	CL/DSP	F/R	
C. V. Boot	Right Outer Parts	Each	CL/DSP	F/R	

FRONT DRIVE AXLES

	Left Front Parts	Each	CL/DSP	F/R	
	Right Front Parts	Each	CL/DSP	F/R	

ENGINE DIAGNOSTIC

COMPUTERIZED ENGINE PERFORMANCE ANALYSIS

	LABOR OP	QTY.	PARTS	LABOR	TOTAL
Engine Diagnostic	Labor	Each		F/R	

COMPRESSION TEST

(All Engines)	Labor			F/R	
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ENGINE/MAINTENANCE TUNE-UP

(Replace Spark Plugs)

4 Cylinder			CL/DSP	F/R	
6 Cylinder			CL/DSP	F/R	
8 Cylinder			CL/DSP	F/R	

ENGINE DIAGNOSTIC AND TUNE-UP INDIVIDUAL PARTS PRICING

SPARK PLUGS

	LABOR OP	QTY.	PARTS	LABOR	TOTAL
Resistor		1	CL/DSP		
Platinum		1	CL/DSP		
Install Spark Plugs				F/R	

IGNITION WIRES – SETS

Ignition Wire Set – 4 Cylinder	Parts	Set	CL/DSP	F/R	
Ignition Wire Set – 6 Cylinder	Parts	Set	CL/DSP	F/R	
Ignition Wire Set – 8 Cylinder	Parts	Set	CL/DSP	F/R	

SINGLE WIRE REPLACEMENT

(ONLY WHEN NECESSARY)

Electronic or Nonelectronic	Parts	Each	CL/DSP	F/R	
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IGNITION MODULES

Computerized/Ignition Module	Parts	Each	CL/DSP	F/R	
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IGNITION COIL

Ignition Coil	Parts	Each	CL/DSP	F/R	
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P.C.V. VALVE

Replacement		1	CL/DSP	F/R	
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WARM AIR DUCT HOSE

Replacement		Each	CL/DSP	F/R	
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VACUUM HOSE

Replacement (Under Hood Only)			CL/DSP	F/R	
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P.C.V./CANISTER HOSE

Replacement			CL/DSP	F/R	
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AIR INTAKE HOSE

Replacement (Air Cleaner)	Parts	Each	CL/DSP		
Install Air Intake Hose	Labor	1		F/R	

VALVE COVER GASKET(S)

Replacement	Parts		CL/DSP	F/R	
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COMPUTER CONTROLLED EMISSION SYSTEMS

		LABOR OP	QTY.	PARTS	LABOR	TOTAL
Sensor Testing	Labor				F/R	
MAP Sensor	Parts			CL/DSP		
BARO Sensor	Parts			CL/DSP		
VAC Sensor	Parts			CL/DSP		
O2 Sensor	Parts			CL/DSP		
VSS	Parts			CL/DSP		
Coolant Sensor	Parts			CL/DSP		
EGR Solenoid/EGR Valve	Parts			CL/DSP		
Canister/Canister Purge Solenoid/Valve(s)	Parts			CL/DSP		
Exhaust Gas Analysis (2 gas, 4 gas, 5 gas)	Labor				F/R	
Computer/Emission Control						
Component Replacements	Labor				F/R	
MAF Sensor				CL/DSP	F/R	
Crank Sensor				CL/DSP	F/R	

COMPUTER CONTROLLED EMISSION SYSTEMS DIAGNOSIS

COMPUTERIZED CONTROLS

		LABOR OP	QTY.	PARTS	LABOR	TOTAL
Diagnostic Circuit Check	Labor				F/R	

NOTE:

ALL VEHICLES HAVING ANY OF THE FOLLOWING SERVICES PERFORMED ARE TO BE ROAD TESTED AFTER SERVICE IS COMPLETED: ENGINE TUNE-UP OR ENGINE PERFORMANCE ANALYSIS IF REPAIRS OR ADJUSTMENTS ARE PERFORMED, ALIGNMENT SERVICES, BRAKE WORK, STRUT INSTALLATION, SHOCK INSTALLATION, EXHAUST WORK, TRANSMISSION MAINTENANCE/REPAIR/REPLACEMENT.

FUEL SYSTEM

	LABOR OP	QTY.	PARTS	LABOR	TOTAL
Idle Speed Control Motor Testing and Adjustments	Labor			F/R	
Idle Speed Control Motor	Parts		CL/DSP		
Idle Speed Control Motor R&R and Adjustments	Labor			F/R	
Fuel Pump Pressure, Regulation, Volume and Rest Test (Adjust Pressure where Applicable (Fuel Injection Systems)	Labor			F/R	
FUEL PUMPS					
New Fuel Pump	Parts	1	CL/DSP	F/R	
Rebuilt Fuel Pump	Parts	1	CL/DSP	F/R	

BATTERY & ELECTRICAL SYSTEM

	LABOR OP	QTY.	PARTS	LABOR	TOTAL
System Check with Volt/Amp Tester Battery, Cranking and Charging	Labor			25.95	25.95
*Recharge Battery	Labor			14.95	14.95
Battery Installation	Labor		14.95		14.95
New Battery Cable	Parts		CL/DSP		
Install New Cable	Labor			F/R	
Miscellaneous New Battery (Type in brand, group size and month of warranty)	Parts		CL/DSP		
Battery Installation other than under Hood	Labor			F/R	

***Battery Cable Should be Disconnected when Charging**

STARTING SYSTEM

	LABOR OP	QTY.	PARTS	LABOR	TOTAL
New Starter	Parts	1	CL/DSP	F/R	
Rebuilt Starter	Parts	1	CL/DSP	F/R	

STARTER SOLENOIDS

Starter Relay			CL/DSP	F/R	
Starter Solenoid	Parts		CL/DSP	F/R	

• No Labor Charge with Starter Motor Replacement

CHARGING SYSTEMS ALTERNATOR

New Alternator	Parts	1	CL/DSP	F/R	
Rebuilt Alternator	Parts	1	CL/DSP	F/R	
Adjust Drive Belts	Labor			F/R	

VOLTAGE REGULATORS

New Voltage Regulator	Parts	1	CL/DSP	F/R	
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BELTS

FAN OR ACCESSORY

		LABOR OP	QTY.	PARTS	LABOR	TOTAL
(Most U.S. Cars – Non-Serpentine) Alternator Belt	Parts			CL/DSP		
Power Steering Belt	Parts			CL/DSP		
Air Conditioner Belt	Parts			CL/DSP		
Air Pump Belt	Parts			CL/DSP		
Install Belt(s)	Labor	27-07-02-00			F/R	
Adjust Belts (N/C with Belt Changeover)	Labor	27-07-02-00	Each		F/R	

SERPENTINE/ POLY-V BELTS

All	Parts		Each	CL/DSP	F/R	
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TIMING BELT

Timing Belt	Parts			CL/DSP	F/R	
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COOLING SYSTEM

COOLING SYSTEM MAINTENANCE SERVICE

	LABOR OP	QTY.	PARTS	LABOR	TOTAL
ANTIFREEZE					
Coolant Installed Per Gallon (5 Year)		Each	14.85		14.85
1/2 Gallon		Each	7.50		7.50
Coolant Installed Per Gallon (10 Year)		Each	18.85		18.85
1/2 Gallon (10 Year)		Each	9.50		9.50
Drain and Refill Cooling System				F/R	
RADIATOR					
New Radiator		Each	CL/DSP	F/R	
RADIATOR HOSE – HEATER HOSE – BYPASS HOSE					
Upper	Parts	Each	CL/DSP		
Lower	Parts	Each	CL/DSP		
Install Radiator Hose	Labor			F/R	
Heater Hose per Foot Most Vehicles	Parts	Per Ft.	CL/DSP		
Molded Heater Hose	Parts	Each	CL/DSP		
Install Heater Hose	Labor	Each		F/R	
Bypass Hose	Parts	Each	CL/DSP		
Install Bypass Hose	Labor			F/R	
Hose Clamps	Parts	Each	CL/DSP		
WATER PUMPS					
New Water Pump	Parts	1	CL/DSP	F/R	
Rebuilt Water Pump	Parts	1	CL/DSP	F/R	

AIR CONDITIONING

		LABOR OP	QTY.	PARTS	LABOR	TOTAL
A/C DIAGNOSTIC PERFORMANCE TEST						
A/C Performance Test (Includes Adjust Drive Belt, Leak Test)		27-04-01-00			45.95	45.95
Freon Per Lb. (R-12)	Parts		Per Lb.	CL/DSP		
R-134A Refrigerant	Parts		Per Lb.	CL/DSP		
EVACUATE AND RECHARGE						
(Plus Freon)	Labor	27-04-01-00	Each		79.95	79.95
AIR CONDITIONER COMPRESSORS – NEW/REBUILT						
New Air Conditioner Compressor	Parts		1	CL/DSP	F/R	
Rebuilt Air Conditioner Compressor	Parts		1	CL/DSP	F/R	
AIR CONDITIONING SERVICES						
Expansion Valves	Parts		Each	CL/DSP		
Orifice Tubes	Parts		Each	CL/DSP		
Receiver Dryers	Parts		Each	CL/DSP		
Accumulators	Parts		Each	CL/DSP		
Compressor Shaft Seal Kit	Parts		Each	CL/DSP		
Compressor Clutch Assembly	Parts		Each	CL/DSP		
Compressor Pulley Bearing	Parts		Each	CL/DSP		
Compressor Pulley Assembly	Parts		Each	CL/DSP		
Thermal Limiter Fuse	Parts		Each	CL/DSP		
Condenser	Parts		Each	CL/DSP		
Air Conditioning Hose	Parts		Each	CL/DSP		
Evaporator Core	Parts		Each	CL/DSP		
Blower Motor	Parts		Each	CL/DSP		
Install Air Conditioning Part	Labor				F/R	

AUTOMATIC TRANSMISSIONS

TRANSMISSION MAINTENANCE

	LABOR OP	QTY.	PARTS	LABOR	TOTAL
Includes:					
• Fluid Change – Including New Fluid					
• Install New Filter or Clean Where Applicable					
• Install New Pan Gasket Where Applicable					
• Road Test	27-06-01-00		CL/DSP	F/R	
Conventional Rear or FWD					
Most Cars					
• Some Vehicles Require Vehicle Specific Fluids – Always Consult Manual					

TRANSMISSION FLUID

(Per Qt.)	Parts	Per Qt.	CL/DSP	N/C	
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TRANSMISSION SERVICES

Vacuum Modulator (All)		1	CL/DSP	F/R	
Auto Trans Ext. Housing Bushing and Seal		1	CL/DSP	F/R	

TRANSMISSION FLUID EXCHANGE

Includes Chemicals and Fluid	27-06-01-00		CL/DSP	F/R	
Add for Filter and Gasket	27-06-01-00		CL/DSP	F/R	

LAMPS – WINDSHIELD SERVICE

	LABOR OP	QTY.	PARTS	LABOR	TOTAL
AIM HEADLAMPS					
2-Lamp System	Labor	1		F/R	
4-Lamp System	Labor	1		F/R	
SEALED BEAMS (REGULAR)					
Small Round		1	CL/DSP	F/R	
Large Round		1	CL/DSP	F/R	
Small Rectangular		1	CL/DSP	F/R	
Large Rectangular		1	CL/DSP	F/R	
Additional Labor		1		F/R	
HALOGEN SEALED BEAMS					
Small Round		1	CL/DSP	F/R	
Large Round		1	CL/DSP	F/R	
Small Rectangular		1	CL/DSP	F/R	
Large Rectangular		1	CL/DSP	F/R	
Additional Labor		1		F/R	
QUARTZ BULB					
Quartz Bulb Parts and Labor			CL/DSP	F/R	
REPLACE SMALL LAMP					
(Parking – Taillight – Side Marker)	Parts	1	CL/DSP		
Install Small Bulb	Labor			F/R	
WIPER SERVICE					
Conventional Wiper Blades (19" or less)		Each	8.00	1.50	9.50
Conventional Wiper Blades (20" or more)		Each	12.00	1.50	13.50
Beam Wiper Blades (19" or less)		Each	16.00	1.50	17.50
Beam Wiper Blades (20" or more)		Each	20.00	1.50	21.50
O.E. Wiper Blades (All sizes)		Each	20.00	1.50	21.50
Wiper Arms	Parts		CL/DSP		
Install Wiper Arm	Labor			F/R	
WINDSHIELD WASHER FLUID					
Windshield Washer Fluid	Parts	Fill Reservoir	3.00		3.00

EXHAUST

EXHAUST SYSTEMS

	LABOR OP	QTY.	PARTS	LABOR	TOTAL
Diesel Exhaust Fluid (DEF)	Parts	Each	CL/DSP	N/C	
Muffler	Parts	Each	CL/DSP		
Muffler	Labor			F/R	
Clamps With Exhaust Work	Parts	Each	CL/DSP	F/R	

STATE INSPECTION

STATE VEHICLE INSPECTION

	LABOR OP	QTY.	PARTS	LABOR	TOTAL
Vehicle Inspection	Labor	1		C.I.R.	
Various states require a mandatory vehicle inspection, in those states where this exists (C.I.R.).					
I/M State Emission Certification Test	Labor	1		C.I.R.	
I/M State Emission Certificate		1		C.I.R.	
California Use Only 12-Point Vehicle Inspection	Labor	1		C.I.R.	
New York State Inspection Safety and Low Emissions		1	6.00	15.00	21.00
New York State Inspection Safety Only		1	2.00	8.00	10.00
New York State Inspection Rejection – Safety		1	10.00	10.00	
New York Safety/High Enhanced EMIS State Inspection		1	6.00	31.00	37.00
New York Safety/Emissions State Inspection		1	6.00	31.00	37.00
New York State Inspection – Safety Only		1	2.00	7.00	9.00
West Virginia State Inspection		1	1.00	11.00	12.00
New York State Rejection Safety/Emission		1		21.00	21.00
New York State Inspection – Emission Only		1	6.00	5.00	11.00
North Carolina Inspection		1	0.85	12.75	13.60
North Carolina Safety and Emission		1	6.25	23.75	30.00

TOWING FEES AND TOLLS

Towing Fees		1			F/R
Toll Fees		1			F/R



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